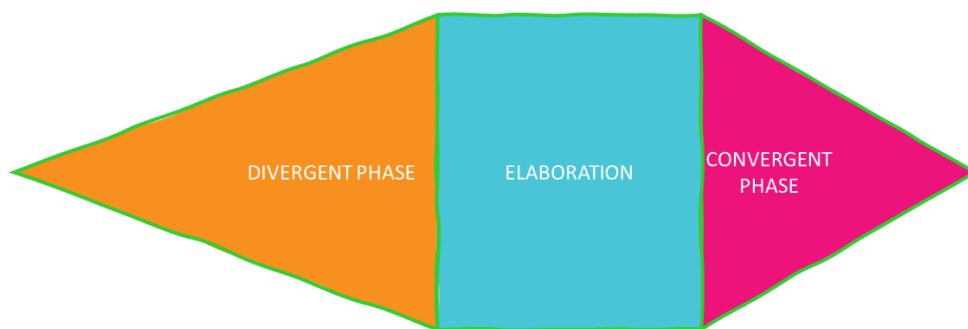


+RESILIENT- Mediterranean Open RESouRcEs for Social Innovation of SocialLy Responslve ENTerprises

Ideation tools and techniques for public service design and social innovation  
**Webinar Agenda**  
 Regione del Veneto



**Project partners**



+ RESILIENT 2<sup>nd</sup> Webinar  
Ideation tools and techniques for public service design and  
social innovation  
DECEMBER 18<sup>TH</sup> 2020  
10:00 – 13:30 CET

Dear participant, thank you for registering to the webinar!

You will find the link to access the webinar [here](#). This link is personal and should not be circulated, as the maximum number of participants has been reached and the structure of the webinar won't allow additional participants.

Some words about the structure of the webinar that we'll conduct as a mix of key messages about participatory co-creation and hands-on activities.

You will be asked to work on some activities and for this reason we'll divide participants into three different groups (according to your interest stated in the registration). In order to work, it is recommended to join the meeting **from your desk/laptop**.

We'll be using the MIRO platform (<https://www.miro.com>) to work together, you won't need to register to the platform to participate, don't worry we'll tell you everything during the webinar.

### AGENDA

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10.00	Welcome greetings and general issues – VENETO REGION INTRODUCTION Making sense of participatory approaches for social innovation The divergent phase: tools and methods to create knowledge base, collect ideas and reflect (plenary and group work)
11.30	<b>EAT, WALK, REST! END OF PART 1 AND BREAK</b>
12:00	The convergence phase: assessing, prioritizing and planning for social innovation (plenary and group work) - Q+A- evaluation
13:30	<b>END OF MEETING</b>

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**LOOKING FORWARD TO SEEING YOU THERE ON FRIDAY 18/12/2020**